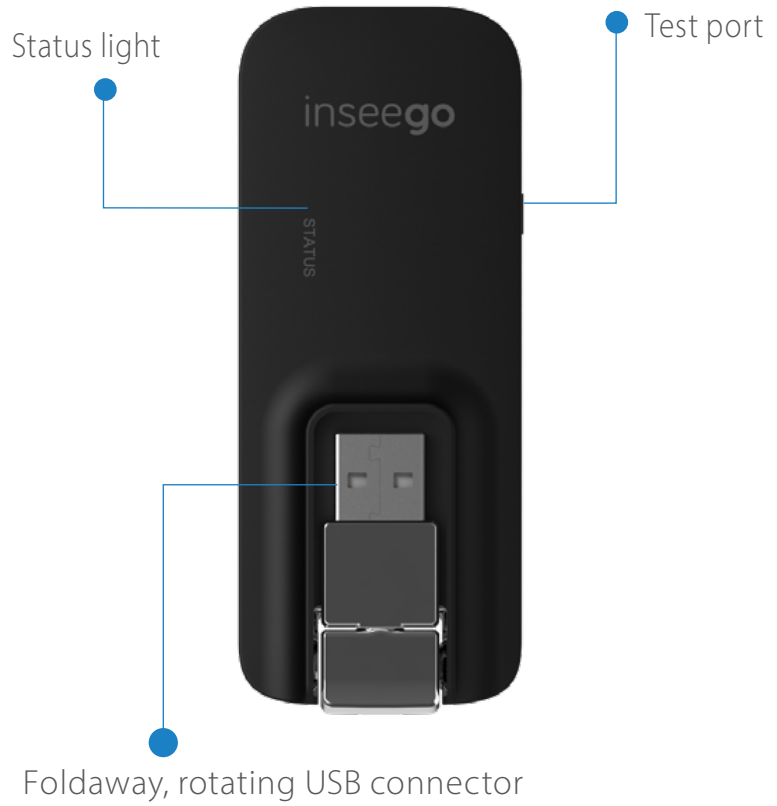
Meet your modem.

inseego

4G GLOBAL MODEM USB8L

About your modem





NOTE: Hardware and software are constantly evolving—the images and icons you see here are for reference only.

Status indicator light

Color	Status	Description
Green	Solid	– Home network – Device ready – Network connection registered
	Blinking	– Device powering up – Searching for network – Data being transferred
Amber	Solid	– Roaming network
	Blinking	– Roaming – Data being transferred – Software update in progress
Red	Solid	– Failed state: - No SIM - Locked SIM - SIM error - PUK error – Network not available

Connecting to the internet

Your modem is set to automatically connect to the internet except when you are roaming.

Turn on your computer and insert the modem into a USB port. While the modem is starting up, the status light slowly blinks green.

Once the modem is connected to your wireless network, the status light is solid green. (The light is amber when roaming.)



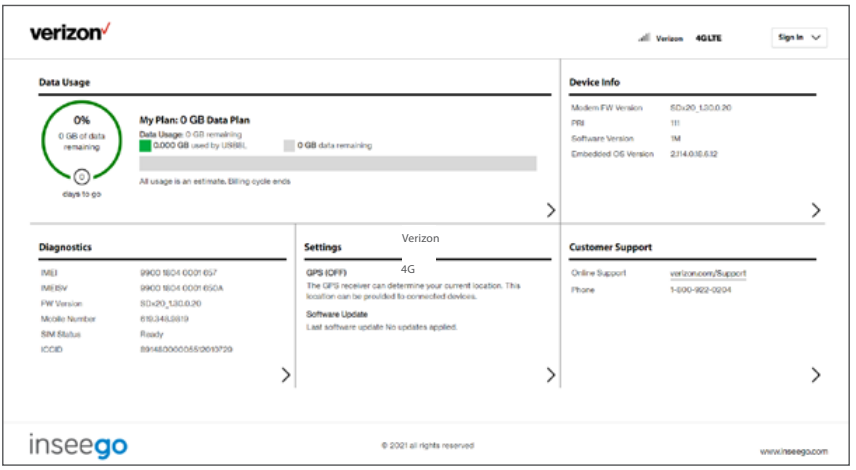
Removing your modem

When your USB modem is not in use, you can safely remove it by gently gripping the edges and pulling it out of the USB port.

Managing the device

Launch a browser and access the Web UI at **http://my.usb** or **http://192.168.1.1** for a full set of device management features.

The Home page of the Web UI appears:



Verizon

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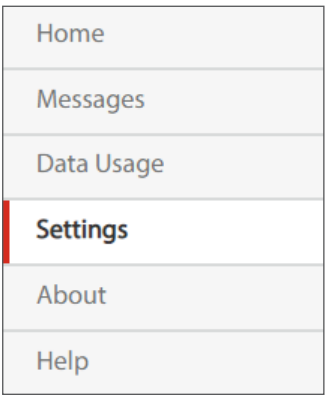
The initial sign in password is "**admin** ". You are prompted to change the password after your first login.

Click the arrow in the bottom-right corner of a panel to access pages with further information and options. Each subscreen has a navigation panel on the left, which you can use to return to the Home page or jump to other pages.



Monitoring usage

You can monitor your data usage on the **Home** page or **Data Usage** page of the Web UI. Go to **http://my.usb** or **http://192.168.1.1**.

PIN Protecting the SIM card

For additional security, you can lock the SIM card in your modem by settting a PIN code. When locked, the PIN code must be entered before the modem connects to the internet.

1. Go to the Web UI at **http://my.usb**.
2. On the Home page, click the **arrow** icon in the bottom right corner of the Settings panel.
3. Select the **SIM** tab.
4. Click the **Turn on SIM PIN Lock** button and enter the desired PIN code.

Replacing the SIM card

The device comes with a Nano SIM card pre-installed. Should you need to swap out the Nano SIM card, follow these instructions:



1. Open the protective door by pressing on the cover and sliding the door off.
2. Remove the SIM card by pushing forward on the exposed edge.
3. Insert the new SIM card with the gold contacts facing down.
4. Push the SIM card until it remains securely in the slot.
5. Replace the back cover and snap into place.

CAUTION: Do not bend or scratch your SIM card. Avoid exposing your SIM card to static electricity, water or dirt.

NOTE: The SIM card must remain in the wireless modem when in use.

Resetting the device

CAUTION: If you reset the device to factory settings, all of your custom settings will be lost, including your password for the Web UI, which will default to "**admin**".

To reset your device to factory default settings:

1. Remove the back cover from the device and locate the small pinhole labeled **"Reset"**.
2. Insert one end of an unfoldered paper clip into the hole to reset the modem.

-OR-

1. Go to the Web UI at **http://my.usb**.
2. On the Home page, click the **arrow** icon in the bottom right corner of the Settings panel.
3. Select the **Preferences** tab.
4. Click the **Restore Factory Defaults** button.

System requirements

Supported platforms:

- Windows 7 or higher
- Mac OS 10.8 or higher
- Linux OS
- Chrome OS

Compatible browsers:

- Microsoft Internet Explorer 7 or higher
- Mozilla Firefox 3.6 or higher
- Google Chrome 9 or higher
- Apple Safari 5 or higher
- Opera 9 or higher

You will also need the following:

- USB Port 2.0 or higher
- Wireless data plan

Support & more



Verizon mobile app

Manage your account, track your usage, edit account information, pay your bill and more.



Get help using your USB8L

From your computer, visit **verizonwireless.com/Support**.



Customer service

Call **800.922.0204**
Twitter **@VZWSupport**.



More information

To access a User Guide, go to **verizonwireless.com/Support** and find your device.

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