inseego

Inseego Mobile™ App



Be in Control of your Inseego Devices – On-the-Go

Inseego Mobile App is a Powerful Tool for Simple Self-Installation

Inseego Mobile App enables simple self-installation of Inseego indoor Fixed Wireless (FWA) devices for consumer customers and professional installers. It automatically pairs with your mobile device and guides you through the installation process step-by-step. This process reduces the need to dispatch technicians and lowers your OPEX. Additionally, the Mobile App ensures that devices will be installed in the best location, enabling the best possible service by automatically analyzing wireless network signal conditions and estimating device throughput.

View & Configure Device Inventory

Inseego Mobile App provides a seamless interface to Inseego Connect Cloud for remote device health and performance monitoring. The Mobile App can identify problems with advanced cloud analytics before becoming customer concerns and eliminating costly truck rolls.

Available for iOS and Android

Inseego Mobile App Features

Professional and Consumer Installation

- QR Code Scanner - App automatically establishes BLE (Bluetooth Low Energy) connection upon power-up & QR code configures the App for each Inseego device.
- Customized screen flows for Consumers and Pro Installers.
- User-friendly interface dynamically measures signal strength at any location for the applicable frequency band (LTE, 5G Sub6 or 5G mmW.)
- Guides users to find the best locations to measure signal strength and calculates a Performance Rating for each.
- Simple options to label each devices and their location.
- Summary screen collects all the data and selects the optimal location for installation.
- Step-by-step instructions for Consumers to mount and set up their Inseego device.
- Dashboard shows device, network, and installation statistics with relevant data for Consumers or Pro Installers

Device Management

- View current connection status, network conditions and other device statistics
- Monitor historical data usage and set limits to avoid overage charges
- Configure devices with SSIDs & passwords, set up custom APNs, block unwanted connected devices, set up port forwarding & IP filtering, and much more!
- Remotely control functions like reboot, factory reset, or re-install from your smartphone
- Create customized alerts to avoid data usage overages or notify you when WAN connection is lost, or network performance drops.

Small and Enterprise Business Users

- Measure signal strength on 2 different network SIM cards and check the performance differences on each.
- View device, network, and installation statistics for each network

Inseego Mobile App Benefits

Enterprises	Consumers	Professional Installers
Enables simple self-installation of Inseego FWA devices	No need to schedule a 4-hour window appointment for install	Reduces install time
Lowers OPEX cost, reduces truck-rolls	No need to allow any strangers (install technician) into your home	Reduces work order paperwork; everything is electronic
Ensures 5G devices will be installed in the best location, enabling the best possible service	Great installation experience	Ensures the best reception & service
Better user experience improves customer satisfaction, lowers churn	Re-install device in a different location, for any reason	Golden record provides a guarantee of service and performance when installation is complete
Seamless interface to Inseego Connect cloud for remote monitoring, device health & performance statistics	Automatic alerts on your smartphone notify you when network performance drops or data usage limits have reached	Allows you to quickly scale your business for installation to homes, SMBs, and enterprises

Learn more about how you can use Inseego Mobile™ app to simplify installation and cost efficiently manage your devices.

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