REMOTE MANAGEMENT



Inseego Connect™

Simple Deployments. Smart Visibility and Control. Stronger Networks.

Inseego Connect is a robust cloud-based platform that empowers enterprise IT leaders and small businesses to take full control of their networks and devices—anytime, anywhere. With seamless scalability, it enables rapid deployment, intelligent configuration, real-time monitoring, remote troubleshooting, and centralized management across distributed environments, driving efficiency, security, and performance at every level.

Control and manage Inseego wireless broadband deployments remotely

Quickly and remotely configure and deploy individual or multiple Inseego devices into a wireless WAN network from a central location with zero-touch configuration.

Simplify device and network management

Reduce complexity with centralized management that simplifies device and network operations, improves efficiency, and enables consistent control across deployments.

Monitor health & performance

Proactively monitor the quality of individual devices and an entire deployed network with informative and intuitive dashboards that provide near-real time insights into key health metrics like signal strength and quality, mesh signal strength, device health, SIM status, failover activity, and more. Troubleshoot inconsistent connections, remotely run speed tests and generate critical alerts.

Reduce ongoing management costs

Save time, eliminate manual interventions, and streamline ongoing network management with new remote diagnostic tools that allow network administrators to send remote networking commands to troubleshoot critical alerts, reduce mean time-to-resolution, and eliminate costly truck rolls.

Reduce network operating costs

Configure data usage thresholds, alerts, and notifications that ensure usage does not lead to overage fees. Monitor data usage on pooled data plans, track data traffic trends with up to 90 days of history and identify devices consuming excess capacity.

Pinpoint device locations

Track network assets remotely wherever they are with GPS-based location and Geofence features and interactive maps that can be configured to deliver alerts if a device is moved.

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Inseego Connect Feature List

Feature	BASIC	ADVANCED
Basic Device Management		
Centralized management of Inseego devices	Up to 5	Unlimited
Device Inventory information (model, firmware version, IMEI, and SIM)	Y	Y
Device Connection information (Online/Offline, Signal Strength)	Y	Y
View and configure device settings	Y	Y
Update device firmware	Y	Y
Reboot and factory reset devices	Y	Y
View and manage current operations (register, reboot, reset, etc.)	Y	Y
Device Visibility & Network Monitoring		
Pull Real-Time Device Information (Cellular Metrics, Wi-Fi Connections, Battery Status, Location)	N	Y
Near real-time visibility of		
◦ Device Connection Status (Online/Offline)	N	Y
◦ Graphical View of Current Network Topology (WAN, Connection Health, Mesh Nodes, Connected Clients)	N	Y
◦ List of all Connected Clients (Name, Connection Type, Status, IP Address, MAC Address etc.)	N	Y
Map view of Device Location	N	Y
Active WAN and Failover Status	N	Y
Device History	N	Y (90 days)
Historical charts (last 7 or 30 days)		
◦ Connection Status (online/offline periods)	N	Y
◦ Data usage per Carrier	N	Y
◦ Signal strength and signal quality	N	Y
◦Custom charts on specific device metrics (Signal strength metrics, Data Usage Metrics, Battery Metrics)	N	Y
VPN Tunnel Status	N	Y
Zero-Touch Deployment & Configuration Management		
Bulk configuration using reusable templates	N	Y
Zero Touch Provisioning with automatic configuration via Config Groups	N	Y
Lock device configuration with Config Groups	N	Y
Overwrite Group configurations on a per device basis	N	Y
Configuration View of Device Settings (searchable view of device settings, identify locked and overwritten settings)	N	Y

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Feature	BASIC	ADVANCED
Dashboards & Insights		
Home Dashboad (Device Inventory, Connection Status, Carrier Distribution, Technology Distribution, Data Usage, Alarms)	N	Y
Map Dashboard (Geographical View of Devices filterable by Device Type, Connection Information or Groups)	N	Y
Device view Dashboard (Device information, Location, Data usage, Connection History, Signal quality History, notes)	N	Y
Group Dashboard (Connection Status, Carrier Distribution, Config Status, Data Usage, Alarms)	N	Y
Data Usage Analytics		
Data usage history (last 30 days)	N	Y
Daily Data Usage (Per tenant, group or device)	N	Y
Data Usage distribution across Carriers (View by tenant, group or device)	N	Y
Cumulative data usage across Carriers (View by tenant, group or device)	N	Y
Trend Analysis and Data Usage Forecast	N	Y
Identify Top Consumers of Data Usage (View by tenant, group or device)	N	Y
Group Management		
Static Groups (Organize by function or location)	N	Y
Configuration Groups (Organize by configuration)	N	Y
Update Group Firmware	N	Y
Reboot and Factory Reset Group	N	Y
View Group Operations	N	Y
Troubleshooting & Diagnostics		
Pull Device Logs	N	Y
Speed Test Active WAN	N	Y
Speed Test History (90 days)	N	Y
Diagnostic Commands (ping, traceroute, nslookup, tcpdump, ifconfig)	N	Y
Out-of-Band Management of Connected Device	N	Y
Integration and Automation		
Inseego Connect APIs	N	Y
Webhooks	N	Y

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Feature	BASIC	ADVANCED
Alarms & Alerts		
Configurable Alarm Rules	N	Y
Assign Alarm Priority	N	Y
Online/Offline Connection Status Alarms	N	Y
Device Data Usage Alarm	N	Y
Carrier Data Usage Alarm	N	Y
Sim Data Usage Alarm	N	Y
Wan Data Usage Alarm	N	Y
Device Measurements (Battery, Signal Strength, GPIO etc.) Alarm	N	Y
Geofence Location Alarm	N	Y
VPN Tunnel Status Alarm	N	Y
Cellular Failover Alarm	N	Y
Wan Failover Alarm	N	Y
Device Operation Status Alarm	N	Y
Automatic Select SIM Status Alarm	N	Y
Battery Status Alarm	N	Y
Email Notification	N	Y
Webhook Notification	N	Y
Reports		
Run On-Demand (specified devices or groups)	N	Y
Schedule reports (specified devices or groups)	N	Y
Inventory Report	N	Y
Data Usage Report	N	Y
Signal Quality Report	N	Y
Alarm History Report	N	Y
User and Tenant Management		
Create and delete users	Up to 5	Up to 250
Role Based Permissions	N	Y
Role Based API Access	N	Y
Sub-Tenants for Hierarchical Segmentation	N	Y

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